F.F. Morar

F.E. Moran Mechanical Services

F.E. Moran Fire Protection Northern IL

F.E. Moran Fire Protection National

F.F. Moran Special Hazard Systems

F.E. Moran Refrigeration

F.E. Moran Industrial

We save lives, protect property, and create healthy environments.

July 21, 2022

Ms. Jen Yang FirstService Residential 303 E. Wacker Drive – Suite 1900 Chicago, IL 60601

Re: MMS – Preferred Labor Rates Letter and Scheduling / Coordination Procedures

Dear Ms. Yang:

Thank you for your interest in F.E. Moran Mechanical Services, Inc. Please see below information regarding labor rates and scheduling / coordination procedures.

Scheduling / Coordination Procedures:

- To place a service call or inquire about upcoming PM Inspections please contact our Service Department directly:
 - During normal business hours (Monday Friday, 7:00AM 4:00PM) contact by phone or email.
 - Phone: 847.291.9101
 - Email: <u>MMS-Operations@femoran.com</u>
 - If placing a call via email, please copy myself at kevin.denzel@femoran.com
 - Outside of normal business hours, please contact our Emergency Service number at 847.291.9101.
- In placing a service call, please advise as to the issue, location, area served, unit and nature of the call.
- If deemed an Emergency Service Call, please advise at the time of placing the call. Please also include the requested timeframe for a response. We have a 2-Hour Minimum and a 4-Hour Maximum Response Time. If not deemed an Emergency, please state at the time of placing the call.

Labor Rates:

- Normal Business Hours: (Monday Friday, 7:00AM 3:00PM) = \$168.00 / Hour
- Overtime Business Hours: (Monday Friday, 3:00PM 7:00AM and Saturday) = \$241.00 / Hour
- Double Time Business Hours: (Sunday) = \$303.00 / Hour

We look forward to the opportunity of serving you, if you should have any questions, please feel free to call me.

Sincerely,

Kevin Denzel

F.E. Moran, Inc. Mechanical Services

Kevin Denzel

Sr. Sales Executive 224.545.7702 Mobile Kevin.Denzel@femoran.com www.femoranmechsvc.com