



Your HOA's Health is:

Great!



FirstService
RESIDENTIAL

We all know that the healthiest people keep up with their health with regular exercise, healthy foods, managing stress and getting annual checkups. These practices will help anyone take true ownership of their health.

The same goes for any HOA. You passed your **HOA Health Assessment** with flying colors, but there are still ways to better your community. *Make your association greater* by working with your management company and fellow board members on *strategic* changes that will benefit your association's future.

Your HOA has a clean bill of health!

Board members are happy, residents are happy and your property is in great shape. But that doesn't mean you can't take your health to the next level.

HERE ARE YOUR KEY INSIGHTS

You're a communication hero!

You understand that excellent communication is essential for a healthy association. Even if you're keeping residents in the loop, make sure you're prioritizing two-side communication as well. Staying aligned with residents is critical for anticipating future needs and nurturing a solid association experience.

Action items: Regularly request resident feedback and involve them in important decisions and be sure to explain why the news you communicate is worth reading.

Dysfunctional board? Not you!

Having board members that you get along with shows that you're aligned on key issues. But, this is a tricky one. We've learned that a healthy disagreement can make your board better!

Action item: Be sure you don't agree with your fellow board members just to get along. If you believe in your idea to positively advance your association, regardless if it's popular or not, share it with your colleagues. They may surprise you!

Good news! You're a money maven.

You and your board appear to have a good grip on your association's finances. And having an association that's in a healthy financial state is one of the top qualities that potential homeowners look for when evaluating a community.

Action item: Ensure that you have a solid investment plan in place that will outlive your current board.